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The West Bank is in a state of emergency. So are the families relying on HaMoked.

Dear Friends,

I'm Morad Muna, a father of four from East Jerusalem. For more than 14 years, I have worked to protect human rights, and today I head HaMoked's Client Intake Department, working directly with the people who turn to us for help.

In recent days, that work has brought me into direct contact with families caught in one of the darkest and bloodiest periods the West Bank has seen in years.

After the events in the village of Tell, which left at least four Palestinians and two Israelis dead, violence by settler militias escalated sharply, alongside extensive arrest campaigns targeting entire Palestinian communities across the West Bank.



A mosque set on fire in the village of Qusra, near Nablus. Graffiti sprayed on the walls calls for revenge following the killing of an Israeli settler during the events in the village of Tell *(used in accordance with section 27a of the copyright law).*

When I arrived at work on Sunday, **our phones never stopped ringing**. Amid all the chaos and tragedy, hundreds of families across the West Bank were desperately searching for their loved ones.

Last Sunday alone, we handled 223 tracing requests, more than double our usual daily average of 95. Since the start of the war in Gaza, we have not experienced such an overwhelming demand for our services.

The Palestinian family affected by the events in Tell was among the first to contact us. The relatives who remained felt the responsibility had fallen entirely on their shoulders. Everyone else had been killed, injured, or arrested.

One of them called us shortly after the incident. What began as a routine tracing request quickly became something else. After I collected the details needed to locate the detainee, he started telling me what had happened: how two of his relatives were killed while trying to protect their father from settlers as he worked on the family's farmland, and how another relative was arrested from his hospital bed while receiving treatment for his injuries.

Soon, more calls followed from other families in the village whose relatives had been arrested. **I think almost every family in Tell contacted HaMoked at some**

But it wasn't just Tell. We were receiving an overwhelming number of requests from across the West Bank. People were simply desperate for information about their loved ones.



HaMoked's client intake team responding to calls from families searching for their loved ones.

Family members were asking us the most basic questions: Where is my loved one? Is he alive? Is he injured? Is he being beaten? Is he getting enough food? How can I contact him? Our greatest fear was that some detainees might remain unaccounted for because they had not been transferred to a regular detention facility but were instead being held by military forces in the field. This situation raises serious concerns about mistreatment and abuse.

We were ultimately able to trace 224 of the 233 individuals whose families contacted us last Sunday. We are still awaiting information on the remaining **nine**, whose families continue to search for answers.

Despite the constant pressure and emotional toll, we put our clients first. Together with my dedicated colleagues across all of HaMoked's departments, we have been working around the clock, putting in long hours to respond to an endless stream of new requests while doing everything we can to provide every family with answers.

We can't do this alone.

son, daughter, parent, or spouse waiting for answers.

Your support enables us to continue providing families with the answers they desperately need and to meet the growing demand for this essential work.

If you are able, please support HaMoked today.

Yours,
Morad Muna

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